

Centurylink Calling Features Guide

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Know who's calling before you pick up the phone. Call Waiting 2 Never miss an important call. Call Waiting ID 3 Know who's calling you while you're talking on the phone. 3-Way Calling 3 Enables three people at different telephone numbers to talk. 66 Busy Redial 4 Avoid redialing busy telephone numbers. Call Forwarding 5

[CenturyLink Calling Features User Guide](#)

Calling Features Quick Links to Common Questions Set up your CenturyLink Voice Mail Set up your voice mail, record a greeting, retrieve messages and troubleshoot common problems.

[Calling Features Support | CenturyLink Help](#)

Get to Know Your CenturyLink Home Phone Features. Along with making and receiving phone calls, your home phone service offers features including call forwarding, voice mail, and three-way calling. In this customer service section, you'll learn what these features do and how to activate them.

[CenturyLink Home Phone Calling Features | Customer Service](#)

Allows a user to hear the activated or deactivated status of the Call Waiting feature. *79 Cancel Call Waiting Disables the Call Waiting feature on a per call basis. *99 Clear Voice Message Waiting Indicator Clears the message waiting indicator light on the phone. *55 Direct Voice Mail Transfer Transfers a call on hold directly to voice mail.

[Feature Access Codes - CenturyLink](#)

Access CenturyLink features with these commands. If you have a rotary phone, dial instead of . Activate. Deactivate. Anonymous Call Rejection. Call Curfew. Call Following.

[Calling Feature Dialing Codes - CenturyLink](#)

Phone Features Consultative Transfer Blind Transfer Consultative Transfer allows you to speak to the recipient you are transferring the call to and announce the caller prior to completing the transfer process. 1. While on a call, tap the Transfer soft key. 2. Enter the extension+# or the 10-digit number+# on your keypad. 3.

[Quick Reference Guide - CenturyLink](#)

As CenturyLink and Qwest merge companies, we are working hard to combine our systems. ... CenturyLink Voice Mail user guide Use these step-by-step instructions to set up your service, access your mailbox, create a password and record a greeting. ... Please enter your Account or Billing Phone Number and Billing Zip Code to test your services.

[Online CenturyLink Voice Mail User Guide | CenturyLink](#)

Here are some tools CenturyLink offers to limit unwanted phone calls and solicitations, including "robocalls" or computerized telemarketing calls and scams. Some calling features can be activated and managed by calling the CenturyLink Update Center. You can press *78 or call 888-(your area code)-8052 (except in locations noted below).

[How to block unwanted calls | CenturyLink](#)

Calling your retrieval number — instead of your home phone number — is a faster way to listen to your messages remotely. You will be prompted immediately to enter your PIN and don't have to wait for your greeting to start. If you've forgotten your retrieval number, call 800-244-1111 to get it.

[Voice mail basics | CenturyLink](#)

• From your home, call the CenturyLink Update Center by dialing *78 from the phone line No Solicitation is installed on. • Choose No Solicitation from the Main Menu and follow the recorded instructions to turn on your service. • Incoming calls will now be screened from 8:00 a.m. until 9:00 p.m. every day.

[No Solicitation - CenturyLink](#)

The Call Pickup feature allows you to answer incoming calls that are ringing another user's line or extension. To answer a call: Expand your Group/Enterprise or Favorites directory, and then select a contact. The state of the call must be Ringing. Hover over the contact, and then click Answer.

[Receptionist - Calling Features - Century Link](#)

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code)-8052* toll-free from any touch-tone phone. * In Minnesota area codes 763 and 952, call 1 888-612-8052 to reach the Update Center. In Iowa area code 641, call 1 888-515-8052. In Arizona area code 928, call 1 888-520-8052. In Oregon area code 971, call 1 888-503-8052. In Oregon area code 458, call 1 888-541-8052. ©2011 CenturyLink, Inc.

[Call Following - CenturyLink](#)

Call Curfew. During hours you decide on, no one can place a call to your house unless you've added their number to your approved list. This feature also disables outgoing calls during your designated hours. Do Not Disturb. Unless callers have a specific code you give them, all incoming calls will be blocked during hours you designate.

[How to Enable Call Blocking | CenturyLink Customer Service](#)

Press and release the hang-up switch (or FLASH key) to put your call on hold. Listen for three brief tones, then the normal dial tone. Press *70. Press and release the hang-up switch (or FLASH key) again to continue your original call. Note: In some areas, you can only turn off Call Waiting before replacing a call.

[Call Waiting - What it is and how to use it | CenturyLink](#)

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CPR V5000 Call Blocker. CenturyLink wants to help you manage robocalls with the V5000 Call Blocker. This device has 5000 known numbers already programmed into the unit, and allows you to to block other numbers when your number is called. View the CPR V5000 User Guide.